

# HELIOS®

## TV MOUNT WARRANTY

### WARRANTY STATEMENT

This 60 month limited warranty is provided by Ethereal Home Theatre LLC for the Helios® product identified by the purchaser's registration, as indicated below. There are no other warranties, expressed or implied, except as required by law, including warranties of merchantability and fitness for a specific purpose, which are provided for herein. However all such implied warranties, if any, are limited to the duration of this specific limited product warranty. Some states do not allow limitations on how long an implied warranty lasts, so the above limitations may not apply to you.

Ethereal Home Theatre LLC shall not be liable, under any circumstances, for incidental, indirect, special, and consequential or multiple damages as a result of the sale or use of this product. Some states/countries do not allow the exclusion or limitation of incidental or consequential damages, so the above limitation or exclusion may not apply to you.

It is recommended that the purchaser execute the product registration and warranty registration via the web within ten days of purchase.

### WARRANTY DURATION

This is a 60 month limited warranty, subject to the conditions, limitations and exclusions identified herein. Ethereal Home Theatre LLC warrants to the original purchaser of the registered or identified product for a period of five years from the date of purchase, that the product shall be free of defects in design, material and workmanship, and subject to the limitations set forth below; Ethereal Home Theatre LLC will repair or replace, at its option, any defective unit. This warranty is applicable only to the original purchaser and is not assignable or transferable. Ethereal Home Theatre LLC hereby warrants to the original retail purchaser of this product that should this product or any part thereof, under normal use and conditions, prove to be defective in material or workmanship within five years from date of original purchase, such defect(s) will be repaired or replaced with reconditioned product (Helios's option) without charge for parts and repair labor. Purchaser must return the product to Ethereal Home Theatre LLC, return receipt requested or by other means that confirms delivery and Ethereal Home Theatre LLC shall make the said repairs or replacement within 60 days of receipt. In some instances the product may have been discontinued and cannot be replaced, or repaired. In that instance Ethereal Home Theatre LLC shall in its discretion attempt to replace the product with a substantially similar product in model or design or pay the purchaser a sum for the then fair market value of the price, considering the amount of time since sale, and the use of the product. This Limited Warranty is the original retail purchaser's sole remedy for any and all such defect(s).



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### CONDITIONS AND LIMITATIONS

1. Proof of purchase is required (i.e. the sales receipt or other proof of payment, such as the bar code and serial number from the shipping box), and
2. Damage caused by accidents, abuse, misuse or modification of the product will render this warranty null and void.
3. To obtain repairs or replacement under the terms of this warranty, please contact Helios at 386-492-8584 or visit [www.etherealpro.com](http://www.etherealpro.com). You will need to provide proof of purchase (dated receipt showing store where purchased) and product serial number where applicable in order to receive warranty service. The purchaser is required to send the product back to Ethereal Home Theatre LLC or to a designated repair center and the purchaser is responsible for all charges for shipping and handling.

This Limited Warranty does NOT cover:

Products which have been subject to abuse, accident, alteration, modification, tampering, negligence, misuse, improper installation, lack of reasonable care, unauthorized repair or service, or if the model or serial number where applicable, has been altered, tampered with, defaced or removed.

1. Initial installation or the removal and re-installation of product.
2. Cosmetic damage, damage that occurs in shipment, act of God or natural disaster.
3. Missing accessories or components.
4. Products used for any and all commercial purposes.

THE EXTENT OF ETHEREAL HOME THEATRE LLC LIABILITY UNDER THIS WARRANTY IS LIMITED TO THE REPAIR OR REPLACEMENT AS PROVIDED ABOVE AND, IN NO EVENT SHALL ETHEREAL HOME THEATRE LLC LIABILITY EXCEED THE PURCHASE PRICE PAID BY THE ORIGINAL RETAIL PURCHASER FOR THE PRODUCT.

Any questions of Notifications regarding this warranty should be addressed to:  
Warranty Department, Helios  
460 Walker Street, Holly Hill, Florida 32117.

THIS WARRANTY IS IN LIEU OF ALL OTHER EXPRESS WARRANTIES OR LIABILITIES. ANY IMPLIED WARRANTIES, INCLUDING ANY IMPLIED WARRANTY OF MERCHANTABILITY, SHALL BE LIMITED TO THE DURATION OF THIS WRITTEN WARRANTY. IN NO EVENT SHALL Helios BE LIABLE FOR ANY CONSEQUENTIAL OR INCIDENTAL DAMAGES FOR BREACH OF THIS OR ANY OTHER WARRANTY EXPRESS OR IMPLIED WHATSOEVER.

No person or representative is authorized to assume for Ethereal Home Theatre LLC any liability other than expressed herein in connection with the sale of this product. Some jurisdictions do not allow limitations on how long an implied warranty lasts or the exclusion or limitation of incidental or consequential damages so the above limitations or exclusions may not apply to you. This warranty gives you specific legal rights and you may also have other rights, which vary from jurisdiction to jurisdiction.



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